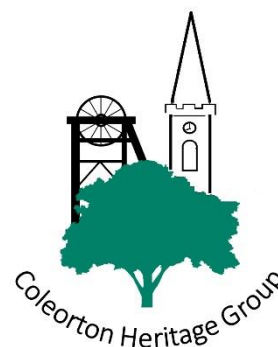


Coleorton Heritage Group

Terms & Conditions of membership

The support of members of Coleorton Heritage Group (CHG) enables us to continue to carry out research and heritage activities within the local community. We are grateful to all our members for their ongoing support.



By joining the CHG as a member you agree to adhere to the terms and conditions of membership outlined below. This agreement is considered to constitute a membership contract between the CHG and the member.

Membership

1. Applications for membership can be placed via the forms available on the CHG website or by contacting the Membership Secretary.
2. New memberships will be activated at the point of ordering and payment. If lapsed, renewing memberships will be reactivated on receipt of payment unless exceptional circumstances apply.
3. Individual memberships can only be offered to a single individual and must be registered with the name and email address of the person using the membership.
4. Each membership period is 12 months which runs from the first of January to 31st December. Memberships submitted before 1 July will be charged at full year rate, from 1 July to 31 December at half yearly rate.
5. Correspondence and newsletters will be sent out in electronic format only to members except by request in which case an additional charge of £5 per annum will be made to cover the cost of postage.

Payment of Membership Subscriptions

1. Payment can be accepted by cheque, BACS or cash. Bank details are on the membership form.

Cancellations and Refunds

1. Membership can be cancelled by contacting the Membership Secretary,
2. Membership subscriptions are deemed to be annual commitments, and therefore refunds are not issued if a membership is cancelled part way through the agreed 12-month period.
3. Any member who cancels their subscription has the right to have their personal details deleted from the CHG records (please refer to Privacy Policy for further details).
4. All membership subscription orders are subject to a 14-day cooling off period during which members have the right to cancel their subscription and receive a refund. This clause complies with the EU Distance Selling Directive and is part of UK law under the Consumer Protection Regulations that relate to distance selling. Members wishing to cancel their subscription within the 14-day 'cooling-off' period should contact the Membership Secretary.

Membership voting

1. Members will be invited to attend the Annual General Meeting, General Meetings and Extraordinary General Meetings of the CHG, and are entitled to vote at the meetings.
2. Members are eligible to stand for membership of the Group's Management Committee.

Copyright

1. All materials received via CHG membership remain © Coleorton Heritage Group unless stated otherwise. Members agree to be bound by copyright law with respect to use of CHG materials. Moderate downloading, printing, or saving of material for personal, scholarly, or educational, non-commercial use is permissible, to the extent consistent with the 'fair use' doctrine.
2. Materials provided by members for inclusion in CHG's newsletters, website, displays etc remain the copyright of the originator. If material is copied from another source that should be made clear on submission.

Privacy & Data Protection

1. The CHG operates in accordance with the Data Protection Act 2018 (Act) accordingly incorporating the EU General Data Protection Regulation (GDPR), in the collection, processing, holding and transmitting of your personal information. We promise to use your data in a fair, transparent and ethical way.
2. We collect your personal information in order to fulfil your membership contract with us, and provide you with the associated benefits and we have security features in place to keep your data secure. We will not sell your information to third parties, and only share it with organisations we work with when it's necessary for the fulfilment of your membership, and when the privacy and security of your data is assured. You can ask to see what information we hold about you, request changes to the data, or instruct us to delete it. However, deletion may mean we are no longer able to deliver the benefits you have paid for (e.g. e-magazine).

Data we hold and process

1. We may collect, use, store and transfer different kinds of personal data about you, this may include information such as first name, last name, address, email address, telephone numbers etc that you have provided to us.
2. Financial data may include your bank account and payment card details. Transaction data includes details about payments or communications regarding membership fees or donations.
3. Our on-line payment is using PayPal and we do not hold any card or bank details related to that.

CHG membership terms and conditions and privacy policy August 2023

www.coleortonheritage.org.uk